



Home comforts for business travellers ...and they'll even stock the pantry

Media Release

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Quest Serviced Apartments provides travellers the comfort of staying in a fully equipped, self-contained apartment offering kitchen and laundry facilities, plus the option of a fully stocked pantry waiting for them on arrival, thanks to the Quest Pantry Shopping service.

This unique service allows Quest guests to place a grocery shopping order prior to arrival so that Quest can do the shopping on each guest's behalf. The Pantry Shopping service allows guests the option of preparing and enjoying a fresh, home cooked meal on arrival rather than spending on in-house catering or having to leave the property to eat out soon after they've arrived.

Quest offers many unique services, however the highly popular Pantry Shopping service is a guest favourite with business travellers and is available on request at all Quest properties throughout Australia, New Zealand and Fiji.

Quest Chairman, Paul Constantinou understands the importance of having home comforts on hand.

"It's important that when our guests arrive at their apartment, all of the basic essentials are ready and waiting for them – bread, milk and cereals, to tie them over during their stay.

"The Pantry Shopping service allows guests to have the convenience of not having to shop for themselves. The service can help ensure that all of their favourite products are always ready and waiting, reducing the frequency of travellers eating out and incurring expensive restaurant bills.

"It's about making the guest feel as comfortable as they would be in their own home. The overall cost savings that flow from this are an added bonus," Mr Constantinou said.

“Guests are relaxed knowing they can call Quest prior to their arrival and request a porterhouse steak, fresh vegetables, dessert and a bottle of wine, or whatever they’d like for dinner. Then those items will be waiting for them in their apartment refrigerator when they arrive,” he said.

The Pantry Shopping service is just one of Quest’s many home-away-from-home offerings that make life easier for business travellers.

These include:

- local restaurant chargeback;
- on-site reception / 24 hour management
- business administration services;
- valet laundry and dry cleaning; and
- tour assistance.

See Appendix one on page four for further details

About Quest Serviced Apartments

Quest Serviced Apartments is the largest service apartment group in Australasia with more than 125 properties across Australia, New Zealand and Fiji. Quest prides itself on going above and beyond the call of duty for its business travellers – listening to the needs of customers and ensuring a home-away-from-home experience. For more information, visit:

<http://www.questapartments.com.au>

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Quest Serviced Apartments Chairman, Paul Constantinou, is available for interviews upon request. For Individual services offered by Quest Franchisees, please see the table included in the overleaf.

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Appendix 1: Additional services

Some of the other services offered by individual Quest properties include:

NSW

Quest North Ryde Carbon emission details for environmentally friendly corporate travellers

Quest Castle Hill A shuttle bus service

Quest Potts Point A valet car parking service

QLD

Quest Ipswich, River
Park Central &
Gladstone Snap fresh frozen entrée, main and dessert options

VIC

Quest Williamstown A shuttle bus service
North and Quest Knox

Quest Docklands &
Royal Gardens A valet car parking service

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