QUEST SINGLETON

Quest Singleton wishes you and your beloved pet a warm welcome.

We understand that your pet is a key member of your family and that is why we are delighted to provide you both with a home away from home. We do have a few key considerations for your pet(s) whilst staying with us.

Terms and Conditions:

- We welcome dogs to our property.
- Your pet must not be on a restricted, regulated or dangerous animal list.
- All dogs must be up to date with vaccinations and free from contagious diseases. Proof of vaccination may be requested upon check in.
- Your pet must not exceed *30kg*.
- A maximum of 2 pets are welcome at any one time. Approval for one or both pets must have been obtained at the time of booking.
- You agree to be responsible for any damage to the apartment and Premises including any common areas.
- You must do all that is possible to avoid damage or risk to the premises or any attendee.
- Pets must always be on a lead when outside of the apartment.
- Pets should sleep on the designated pet bed or in their crate/carrier. If they are likely to sleep on couches or beds, then sheets or blankets (provided by the guest) should be used to protect the FF&E.
- Pets must be house trained and well behaved.
- If your pet results in a disturbance to other guests or staff, this will result in a warning. A subsequent disturbance will result in you being asked to depart the hotel and your reservation will not be refunded.
- You must take your pet for regular bathroom breaks.
- A *$200* bond payable by either cash, card or pre-authorisation to cover for any damage that may occur. If damage exceeds this value, quotes will be shown as evidence for additional charges over and above the *$200*.
- *The breakdown of your pet-friendly rate is detailed below for you:*

Night	Fee	Posting Frequency
Nights 1 to 14	$50 per night	Posted Nightly
Nights 15+	$25 per night	Posted Nightly

- A member of our team will visit your room each day to ensure that you and your pet have everything you need. If we are unable to enter your room due to a do not disturb sign, we will make contact and arrange an alternative time each day for this visit.
- During allocated housekeeping service times we ask that your pet be removed from the room, please liaise with reception on a preferred time.
- You must promptly clean any mess (e.g. faeces, vomit, etc) caused by the pet within the Premises and the apartment including any common areas and the greater area surrounding the Premises such as footpaths and green areas. We have provided you with *a cleaning kit* to assist with this.

- If a pet is left un-attended, as the pet owner, you should consider where is best for them to be left to avoid impact to guests i.e. balcony or in room.
- Quest Singleton reserves the right to refuse check in if the above conditions are unable to be met or complied with. Refunds may not be provided in these circumstances.

To ensure that you and your pet have a truly local experience, we have available at reception:

- Pet treats.
- Local area walking map.
- Additional cleaning kits.
- Additional waste bags.
- Dog leashes.

In your room you will find:

- Water and food bowls.
- *Pet bed*.
- Waste bags.
- Cleaning kit.
- A Paw-Fect Traveller door hanger to be placed on the outside of your door whenever your pet is inside. This is to ensure that anyone entering your room is aware of the pet.

We hope that you have a wonderful stay, if there is anything we can do to make your time with us more effortless, please let us know.

Warm regards,

Quest Singleton

I understand and agree to these terms and conditions.

Guest name:

Signature:

Room:

Phone:

Date: